

Benefits Overview

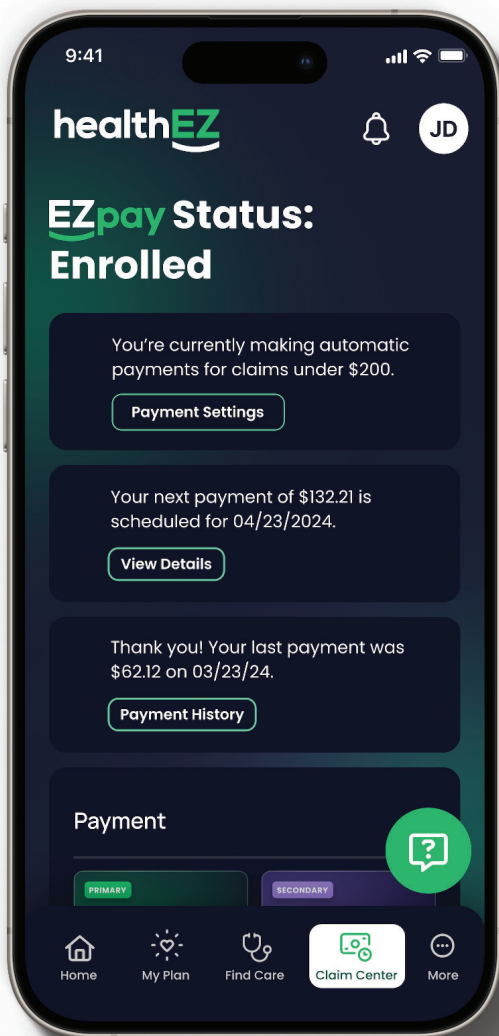
United Collection Bureau Inc.



Welcome!

We're here to make your life easier.

HealthEZ is an independent third-party administrator (TPA), which means we manage your employer's health benefits and process your medical claims. We work with your employer to design a custom benefits plan for your organization and we're ready to help you access the services you need. We've been providing our knowledgeable and service-oriented approach for over 40 years.



Seamless online payments

EZpay is HealthEZ's online payment system that allows you to easily and quickly pay your portion of medical bills with your payment of choice, including credit and debit cards, and HSA accounts.

After you set up EZpay, we will notify you via email each time we process a bill of yours. Your options are:

- Approve Payment
- Decline Payment
- Do not respond

If you do not respond and have a card on file, EZpay will pay your portion automatically. The automatic payment is processed:

- Two days for bills under \$250
- Five days for bills over \$250

One simple statement

We consolidate all of your monthly healthcare expenses into one simple statement. This statement eliminates confusion and provides information about year-to-date deductible and out-of-pocket maximums, and itemized transactions during the current billing period.





Manage your health benefits without all the headaches

Download the free myHealthEZ app to view your benefits, manage and pay bills, locate care providers near you, and access your digital insurance card—right from your phone.



Tap. Pay. Done.

Pay bills, schedule automated payments, and view past statements in one simple, secure location.



Find a provider

Search local healthcare professionals and filter results by location and specialty to find the right care provider for you and your family.



EZchoice

EZchoice makes provider choice easy and medical costs transparent so you can be confident that you are not overspending on your medical care.



Tap into your health benefits

Scan the QR code with your device's camera to download the myHealthEZ app and put the power of hassle-free health benefits management at your fingertips.





Medical ID cards

If you are new to the HealthEZ plan, keep an eye out for your medical ID card. Once you receive that, you can setup your myHealthEZ account.

If you need a replacement card, log into to your myHealthEZ account and request a new card be printed and mailed, or access a digital copy directly to your device!

Dependents over the age of 19 can create their own myHealthEZ account to manage their plan and request a replacement ID card or access their ID card directly to their own devices.



Your medical network is Cigna.



What is a medical network?

Your medical network is a group of healthcare providers. It includes doctors, hospitals, surgical centers and other facilities. These healthcare providers offer services at a lower rate than out-of-network providers, which you will see reflected on your statements as a discount.

What if I go outside of my medical network?

There may be times when you decide to visit a doctor or clinic that is out-of-network. The costs for these visits and services are often higher than seeing doctors that are in-network. You will be responsible for paying the difference between the provider's full charge and the amount your health plan pays. This is called balance billing.

How do I know if my provider is in-network?

Please visit your dedicated Benefits Website and click "Find Care."

Your Pharmacy Benefit Manager is Prime Therapeutics.



What is a Pharmacy Benefit Manager?

Pharmacy Benefit Managers (PBMs) reduce prescription drug costs and improve convenience and safety for consumers.

What is Mail Order?

If you take maintenance medications for long-term conditions you could save money with Prime Therapeutics' mail service pharmacy. Visit your dedicated Benefits website to get started.

What are Generic drugs?

Generics are the same in dosage, safety, strength, quality and intended use as brand-name drugs, and although they are chemically identical to their branded counterparts, they are sold at substantial discounts. Talk to your doctor to find out if there is a generic equivalent for your brand-name drug.

Prime Therapeutics Member Portal

Access your prescription history, schedule a refill and more! Visit [PrimeTherapeutics.com](https://www.PrimeTherapeutics.com) and select Member Portal. If it's your first time on the site, you will need to complete the one-time registration process.

Your Specialty Medications are administered through Payer Matrix.



Your Prescription Plan has been enhanced to reduce your cost paid for specialty drugs through a program called the Specialty Cost Containment Solution. All plan participants using specialty drugs are required to meet prior authorization criteria and administrative review under the Payer Matrix program. You must enroll in the Payer Matrix program or you will be responsible for 100% co-insurance or the full cost of your medication

If you are currently taking a specialty medication, please contact a Payer Matrix Care Coordinator at (877) 305-6202 or email customerservice@payermatrix.com.

Summary of Medical Benefits		
Silver Copay Base Plan		
Embedded Deductible Embedded Out-of-Pocket Maximum	In-Network	Out of Network
Deductible		
Individual Coverage	\$5,000	\$10,000
Individual under Family Coverage	\$5,000	\$10,000
Family Coverage	\$10,000	\$20,000
Out-of-Pocket Maximum		
Individual Coverage	\$7,000	\$13,000
Individual under Family Coverage	\$7,000	\$13,000
Family Coverage	\$13,000	\$26,000
Preventive Care Services	No Charge	40%
Primary Office Visit	\$25 Copay	40%
Specialist Office Visit	\$50 Copay	40%
Chiropractic Visit	\$50 Copay	40%
Urgent Care Services	\$50 Copay	40%
Complex Imaging: MRI/CT/PET Scans	20%*	40%
Inpatient Hospital Care Facility Fee Physician Fee	20%* 20%*	40%* 40%*
Outpatient Procedures Facility Fee Physician Fee	20%* 20%*	40%* 40%*
Emergency Room Services**	\$500 Copay, then 20%* (copay waived if admitted)	40%
Emergency Medical Transportation**	20%*	40%
Mental Health/Chemical Dependency - Inpatient	20%*	40%
Mental Health/Chemical Dependency - Office Visit	\$50 Copay	40%
Summary of Pharmacy Benefits		
Prescription Drug Coverage	Retail 30 Day Supply	Mail Order 90 Day Supply
Generic	\$10 Copay	\$20 Copay
Preferred Brand	\$40 Copay	\$80 Copay
Non-Preferred Brand	20%*	
Specialty	\$500 Copay After Deductible	Not Available

Note: Please refer to your Summary Plan Description for actual coverage, limitation, and exclusion provisions.

* Coinsurance after deductible

** Covered as in-network in true-emergency

Summary of Medical Benefits		
Gold HDHP Buy Up Plan		
Embedded Deductible Embedded Out-of-Pocket Maximum	In-Network	Out of Network
Deductible		
Individual Coverage	\$1,700	\$3,400
Individual under Family Coverage	\$3,400	\$3,400
Family Coverage	\$3,400	\$6,800
Out-of-Pocket Maximum		
Individual Coverage	\$3,500	\$7,000
Individual under Family Coverage	\$3,500	\$7,000
Family Coverage	\$7,000	\$14,000
Preventive Care Services	No Charge	30%*
Primary Office Visit	0%*	30%*
Specialist Office Visit	0%*	30%*
Chiropractic Visit	0%*	30%*
Urgent Care Services	0%*	30%*
Complex Imaging: MRI/CT/PET Scans	0%*	30%*
Inpatient Hospital Care Facility Fee Physician Fee	0%* 0%*	30%* 30%*
Outpatient Procedures Facility Fee Physician Fee	0%* 0%*	30%* 30%*
Emergency Room Services**	\$250 Copay After Deductible	30%*
Emergency Medical Transportation**	0%*	30%*
Mental Health/Chemical Dependency - Inpatient	0%*	30%*
Mental Health/Chemical Dependency - Office Visit	0%*	30%*
Summary of Pharmacy Benefits		
Prescription Drug Coverage	Retail 30 Day Supply	Mail Order 90 Day Supply
Generic	\$10 Copay After Deductible	
Preferred Brand	\$30 Copay After Deductible	\$75 Copay After Deductible
Non-Preferred Brand	\$50 Copay After Deductible	\$100 Copay After Deductible
Specialty	75%* up to a maximum of \$150 per fill	Not Available

Note: Please refer to your Summary Plan Description for actual coverage, limitation, and exclusion provisions.

* Coinsurance after deductible

** Covered as in-network in true-emergency

